



www.otosoft.com

# **OTO**Soft DMS

#### What is the OTOSoft DMS, OTOSoft Infrastructer, System and Advantages;

Automotive distributor companies have to set up a sales and service network all over the country by establishing a brand's sales and after-sales dealers. While the overseas distributor of automotive companies are managing own internal process with ERP (like SAP, OTOSoft ERP, the others...), on the other hand, distributor has to have a DMS system in order to manages own dealer organization with a DMS System Software as integrated their ERP system. Our experiences in automotive sector has shown that alone DMS systems is not sufficient solution. The most important subject is correct and adequete integrated solution between DMS and ERP like SAP or other large enterprise ERPs. For example; TEMSA GLOBAL is a full featured and the biggest SAP user (MM, PP, WM, CS, CO, FI, BI, HR, BW, SD, CRM, BP, BPS, PM, Portal) with connected to OTOSoft DMS System by RFCs for Dealers Data interchanging.

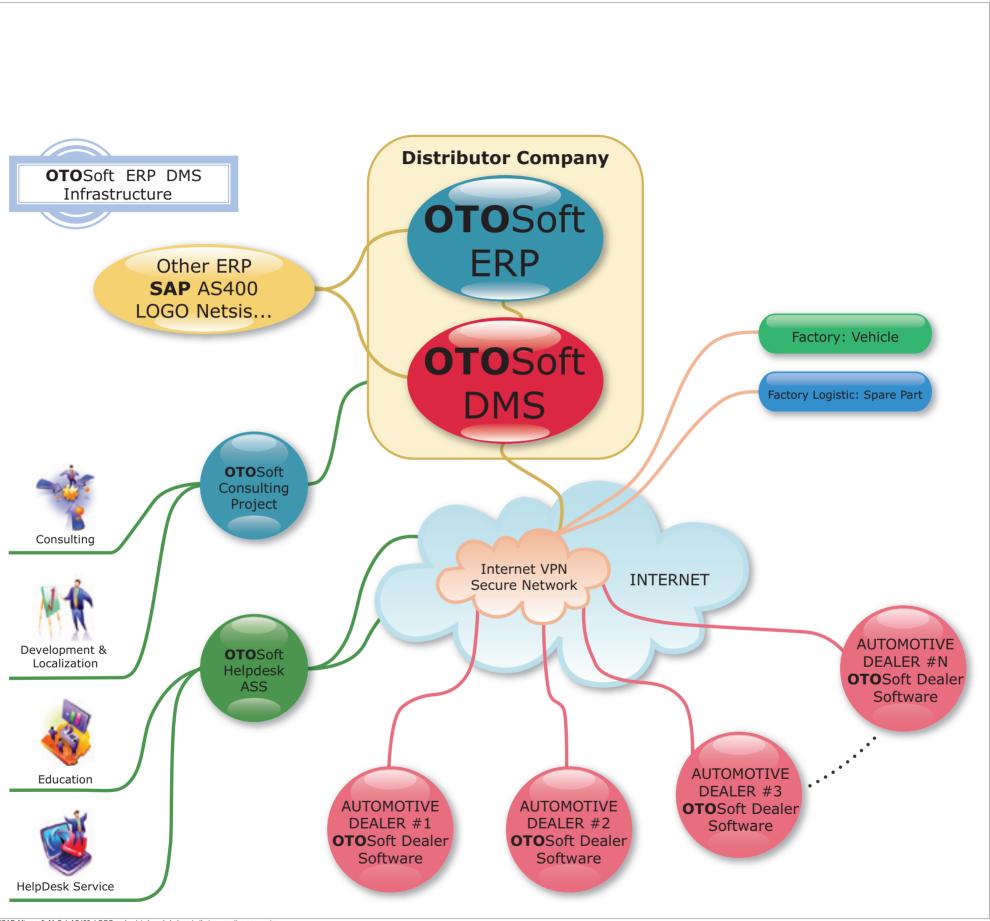
Thus, distributors, with the OTOSOFT DMS software, provide as online data integration and permanently data flow and transfer from all of dealers to the their DMS Datawarehouse system. Finally, overseas distributor of an automotive brand, manages at the highest level operations are provided by OTOSoft DMS System. By using the OTOSoft DMS system software, distributor will have capable data warehouse consisting of the data collected from dealers. Thus, distributor is able to analyze and manage the potential customers, warranty process, customer relationship, parts, service histories of cars and the overall dealers. Distributors are able to monitor overall sales, aftersales, customers satisfactions, and analysis of the business network and also can have a future planning of dealers by using OTOSoft DMS System. Distributor have to take a adequate and detailed vehicle orders from subdealers as online in order to make a successful periodic orders can be given to the manufacturer.

### e-OTOSoft System

OTOSoft DMS System software is setting up to a server in the distributor. E-Otosoft is web based DMS software for the automotive dealers. Users of dealers are connected and login by using username and password to own E-Otosoft Dealer DMS software via web browser (e.g. www.otosoftdms.net) and finally they can use their database which installed in Distributor Server. All users of dealers can use the E-Otosoft DMS Software from any place has been an internet connection. E-Otosoft software is not a client / server software and does not required to setup a client program into the dealers. Demands, requests and offers of dealers are inserted to their OTOSoft DMS Database and OTOSoft Distributor ERP database at the same time. Distributor can use, trace and manage of dealer's information by using OTOSoft Distributor DMS Module having from dealer's database.

# **OTO**Soft Solution Packs

- □ OTOSoft Distributor ERP Pack
- □ OTOSoft Distributor DMS (Dealer Managment System) Pack
- □ OTOSoft DEALER 4S DMS Pack (Sales+Service+Spare Part+Used Car)
- □ OTOSoft DEALER SERVICE 2S DMS Pack (Service+Spare Part)
- □ OTOSoft DEALER SALES 2S DMS Pack (Sales+Used Car)
- □ OTOSoft Integrated Dealer WEB Site Pack
- □ OTOSoft Mobile Handheld Terminal Pack
- □ OTOSoft Vehicle Rental, Fleet Managment Pack
- □ OTOSoft WEB Based DEALER DMS Pack
- □ OTOSoft Distributor FULL Solution Pack (ERP+DMS+DEALER)
- □ OTOSoft Heavy Machinery Solution Pack
- □ OTOSoft TIR Service Pack
- □ OTOSoft Agriculture Machinery, Tractors Service Ass. Pack
- □ OTOSoft Motorcycle Sales Service Dealer Pack



\*SAP, Microsoft, MsSql, AS400, LOGO and netsis brands belong to their respective companies...

## **OTO**Soft Solution Packs













## **OTO**Soft Independed **Service Pack**

- ☐ SERVICE MANAGEMENT
- SPARE PARTS DEPOT MANAGEMENT
- DAMAGE AND INSURANCE MANAGEMENT
- **□** SERVICE CRM MANAGEMENT
- ☐ FINANCIAL ACCOUNTING MANAGEMENT
- ☐ REPORTS MODULE

## **OTO**Soft **Spare Part Pack**

- ☐ SPARE PART WAREHOUSE MANAGEMENT
- ☐ SPARE PART PURCHASE AND ORDER MANAGEMENT
- □ DELIVERY LOGISTICS MANAGEMENT
- ☐ FINANCE AND ACCOUNTING MANAGEMENT
- MOBILE MODULE FOR DEPOT MANAGEMENT
- ☐ REPORTS MODULE

## **OTO**Soft Used **Car Sales Pack**

- USED CAR BUYING
- USED CAR SALES
- USED CAR STOCKS
- **□** CUSTOMER MANAGEMENT
- COST AND PROFITABILITY MANAGEMENT
- FINANCE AND ACCOUNT MANAGEMENT
- REPORTS MODULE

## **OTO**Soft **Rental Pack**

- PURCHASE AND BUYING MANAGEMENT
- RENTAL MANAGEMENT
- CUSTOMER MANAGEMENT
- ☐ COST AND PROFITABILITY MANAGEMENT
- ☐ FINANCE AND ACCOUNT MANAGEMENT
- □ REPORTS MODULE

## **OTO**Soft **Mobile Pack**

- **□** MOBILE SERVICE MANAGEMENT
- MOBILE SPARE PART DEPOT MANAGEMENT
- MOBILE ORDERING MANAGEMENT

## **OTO**Soft **SAP Connector Pack**

- ☐ SPARE PART AND STOCK DATA CONNECTOR
- **□** VEHICLE AND VEHICLE STOCK DATA CONNECTOR
- ☐ CUSTOMER / ACCOUNT INFORMATION DATA CONNECTOR
- ☐ ORDER DATA CONNECTOR
- ☐ INOVOICE DATA CONNECTOR
- ☐ FINANCE AND RISK LEVEL CONTROL CONNECTOR
- ☐ SAP BI DATA CONNECTOR

## **OTO**Soft **WEB Site Pack**

- **□** VEHICLE AND ACCESSORY PROMOTION
- **□** SERVICE JOB ORDER MONITORING
- SERVICE APPOINTMENT
- ENTERPRISE INFO
- BRAND'S STANDARD VISUAL DESIGN FOR DEALERS

## **OTO**Soft **Portal Pack**

- USED CAR BUYING / SALES WEB PORTAL
- CUSTOMER MANAGEMENT
- ADVERTISEMENT MANAGEMENT
- MEMBERSHIP SUBSCRIPTION MANAGEMENT
- **□** DEALER AND SUB DEALERS MEMBERSHIP SYSTEM
- **□** SUBSCRIPTION MESSAGING SYSTEM
- **■** MEMBERSHIP ADMIN PANEL SYSTEM

## **OTO**Soft Personnel **Productivity Pack**

- ☐ PERSONNEL ACCESS CONTROL AND TIME ATTENDANCE
- ☐ PERSONNEL ACTUAL WORKING TIMES
- ☐ SERVICE PERSONNEL STANDARD AND ACTURAL LABOR **TIME COMPARSION**
- PRODUCTIVITY OF SERVICE PERSONNEL REPORT
- **□** SERVICE TOTAL PRODUCTIVITY AND EFFICIENCY REPORTS



# **OTO**Soft Distributor

# 1 otoSoft ERP

#### **Automotive Business Solutions**

The OTOSoft ERP is a small and midsize Automotive Enterprise pack that provides an essential and flexible software solution is especially for Overseas Automotive Distributors. Modular structure of the OTOSoft ERP System is an ideal and handles all the front and back-office operations for the distributors. OTOSoft analyze material requirements, costs control, importing scheduling, manage car and spare part resources efficiently. OTOSoft ERP is integrated with directly OTOsoft DMS also SAP with SAP Connector pack and enable to integrate to the other ERP packs. OTOSoft DMS supply is the all necessary data such as need as purchase, order, invoice, inventory status etc... for local dealers.

#### OTOSoft ERP MAIN MODULES and GENERAL SPECS:

Central and Multi Branches Central and Branches Warehouse Central and Branches Sales/Service

#### **VEHICLE MANAGEMENT**

- Vehicle Import Management
- Vehicle Import Management
- Vehicle Importing Cost Accounting
- Vehicle Purchase Management
- Dealer Vehicle Orders Management
- Vehicle Sales Management

#### Vehicle Importing Management

- Vehicle Importing/Overseas Purchase
- Vehicle Importing Files
- Importing Files Tracking, Documents Tracing
- VIN Based Vehicle Tracing: Shipping, Custom, Fictive, Stock
- Vehicle Buying INVOICE and relation Import File, Purchase Comparison, Price control, Model control
- Electronic Invoice data import from files.

#### Vehicle Importing and Cost Accounting

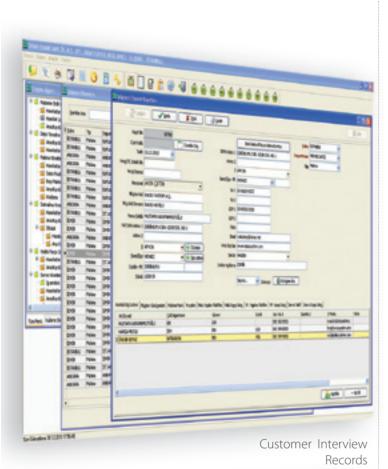
- Vehicle Importing Cost Invoice relations each VINs
- Overseas Cost, Internal Cost, Total Cost
- Cost Distribution for each VINs entered into Stock. (FOB, CIF, Total Cost Calculation)
- Cost's integration to General Accounting

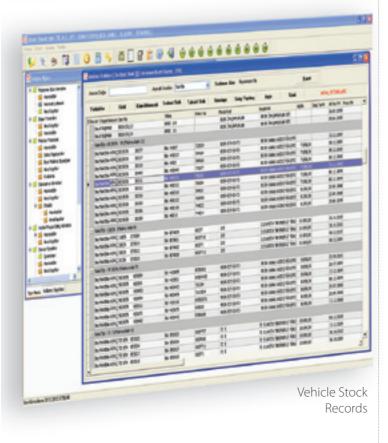
#### **Dealer Vehicle Orders Management**

- Received Vehicle Orders from dealers
- Vehicle Quotas of Dealer, Seasonal Order Quantities, Preorder Quantities
- Exact Order Quantities, Colors, Models, Accessories definition
- Daily Vehicle Orders of Dealers
- Tracing Dealer Vehicle Stocks, Vehicle Reservations Request etc...









#### **Vehicle Sales Management**

- Vehicle Invoicing to Dealers from Received Vehicle Orders
- Vehicle Waybills/Invoices
- VIN Based Profit Analysis
- Current Account's Financial Risk Control, Approval Mechanism

#### **Vehicle Status Management**

- VIN and Model Based Vehicle Tracing Status Table;
- Purchase Stage for Models
- Shipped Vehicles
- In Custom Vehicles
- In Fictive Depot Vehicles
- In Real Depot Vehicles
- In Stocks Saleable Vehicles
- Consignment Vehicles
- Sold Vehicles

#### SPARE PART MANAGEMENT

- Spare Part Import Management
  - Spare Part Importing Overseas Purchase
  - Spare Part Importing Files
    - Importing Files and Documents Trace
    - Spare Part Status: Shipped, in Custom, in Fictive depot, in Stock
  - Spare Part Invoice relations between importing files
  - Purchase Order and Invoice comparison, Price Control, Part Codes Control
- Spare Part Importing Cost Accounting
- Spare Part Stock Management
- Spare Part Warehouse/Logistics (Placement, Distributing, Collecting, Shipping ) Management
- Bar coded Mobile Depot Management
- Overseas and Local Purchase Management
- Sales / Orders Management

#### FINANCIAL / ACCOUNTING MANAGEMENT

- Financial Management: Cache, Banks, Checks, Budgets, Budget Planning, Financial Flows, Cache Flows, Customers Debits, Credits, Payables, Receivables, Balance
- General Accounting, General Ledger, Cost Accounting, Payroll, Fixed Assets

#### **DEALER MANAGEMENT**

- Dealer Management, Dealer Risk Control System, Quotas of Vehicle and Spare Part
- Dealer Pays, Returns, Rebates
- Warranty Claims Accounting

#### FLEET and RENTAL MANAGEMENT

- · Vehicle Buying, Fleet Rental Management
- Insurance companies WEB integrations for labor and spare part and Approval Mechanism

#### **CENTRAL SERVICE SHOWROOM MANAGEMENT**

- Built-in central Service module is integrated with general accounting in OTOSoft distributor ERP
- Built-in central Sales Showroom module is integrated with general accounting in OTOSoft distributor ERP
- Built-in Service/Sales modules of Regional Branches/Offices are integrated with general accounting in OTOSoft distributor ERP.

#### **OTOSoft ERP Module Descriptions**

#### **Material and Inventory Management**

OTOSoft manages material inventory in detail and spare part in terms of stock level as minimum, maximum, level of order, critical level. At the same time OTOSoft is capable for tracking the spare parts as serial numbers, lot number and shelf number using stock man agemet module by utilizing barcoding and labeling. OTOSoft has also capability for classification of material according to main group, group, sub-group, name of manufacturer and supplier, old and new product code, origin of product, original or equivalent.

#### **Warehouse Management**

OTOSoft manages Spare Part Orders using Optimal Order Quantities Share (OOQS) module so that the received orders via online or off-line are managed according to priority of orders and types, and criteria of dealers in order to distribute spare parts automatically. OTOSoft also automatically prints Dealer's Waybills after financial risk control and print the packing and shipping list and labels. OTOSoft can also create inventory for existing material, make cost analysis and profitability analysis.

#### **Purchase Management**

OTOSoft organize detailed vendor information, create planned or unplanned orders and create the recommended order list based on Optimal Ordering Algorithm. OTOSoft has also capable of various comparison according to name of manufacturer and supplier, and corresponding price list as well as tracking lead time and delivery time of materials. OTOSoft manages the domestic and international purchase, and order management including Back Orders.

#### **Import / Export Management**

OTOSoft have two different type import/export modules which relates car and spare part . OTOSoft manages import operations according to manufacturer as spare parts and cars. OTOSoft also trace the status in such a way "where the goods are" and "what the quantities are" in every stage as in order, in vessel, in the custom, in the warehouse etc.. OTOSoft users can also trace the spare parts according to Last Shipment Date, Estimated Time of Arrival, Time Arrived, Delivery Payment Terms, Custom Taxes etc.. OTOSoft also provides and calculates the importing expenses and total cost automatically.

OTOSoft provides the partial importing of goods from the customs or fictive depots. Every partial importing and its costs are calculated by OTOSoft after customs clearance operations.

#### **Order Management**

OTOSoft provide quotes and, estimates and maintain complex sales orders, convert quotes directly to sales orders, create new items, bills of material, complex prices, and trace the prices of the last order and also periodic frequency of the received order goods and quantities. OTOSoft is received part orders from dealer and apply the available quantities distribution procedure for each dealer.

#### **Sales Management Car Sales Spare Part Sales**

OTOSoft have two different type of sales module as car and spare part so that it helps minimize order lead time from the offer stage until delivery of the products. Both sales module have quote and discount management systems. All sales procedure is integrated to order management. In OTOSoft there are Order procedure management, delivery plans, Invoicing, dispatching and financial risk control.

#### **Financial Management**

OTOSoft manages customers and supplier accounts in detail. OTOSoft has also reporting functions for Budgets, future budget planning and monitor cash flow, process accounts payable and accounts receivable, general ledger, reconciliation accounts, and material, labor and production costs. Bank accounts and check accounts are also managed in detail. Financial outlay and income centers in relations ledger and reports. Payroll Management. OTOSoft gives the lots of financial analysis reports and lists.

#### **Service and Warranty Management**

OTOSoft inspect incoming (purchased) and outgoing (manufacturer) materials and returned materials, trace defective parts to their lots, and maintain data on instruments and equipment. OTOSoft maintain car and spare parts compatibility document to local country standardizations. Warranty for car and spare parts are traced online from services data.

#### **OTOSoft Mobile**

OTOSoft can be integrated to MobileSoft module with the wireless handheld devices for shop floor and inventory transactions in warehouse. MobileSoft supports to inventory counting, sales, service operations.

#### **List and Reports**

OTOSoft has standard lists and reports all of OTOSoft modules. Also Report Builder module for user define report tool is available.

#### Report examples:

- Spare Part Stock and Stock transactions
- Warehouse and warehouse transactions
- Spare Part Turnover, Core Stock, Stock Consume Rates
- · Spare Part Sales, Inventory, Costs, Expenses, Profits
- · Car, Model, Make, Brand, Year, VIN, Motor ext lists
- · Car Importing, Stock, Sales, Inventory, Costs
- Car Sales Profits by VIN, by Model, by Year, by Dealer. . .
- Customer and Customer financial transactions Debit, Receivable, Balance
- Suppliers financial transactions Debit, Receivable, Balance
- Orders, Backorders, Waybills, Invoices...
- · Accounts, Cash, Bank, Check, Cash Flow, Financial Flow, Budget
- Payroll Reports
- Central Service Reports
- Service Customer Reports
- Vehicle Service History Reports
- Central Showroom Car Sales Reports
- Customer and Potential Customer Reports
- CRM Reports



# **OTO**Soft Distributor

# **2** OTOSoft DMS: Automotive Business Solutions (Automotive Dealer Management Software)

**The OTOSoft DMS** is an Automotive DMS data warehouse and data communication pack for distributors that provides bidirectional data communication between Automotive Distributors and their own the Dealers business network.

OTOSoft DMS has been integrated to OTOSoft Dealer (Sales, Service, and Spare Parts) management software packs by internet platform. All related data goes to OTOSoft DMS Data warehouse in distributor servers from Dealers database as online. Also related data received from distributor DMS database to the dealer software database, for example, spare part information, labor repair time information, invoice of cars and spare parts etc...

OTOSoft DMS has a data warehouse of the distributor related to dealer network and car brand represented. OTOSoft DMS supply all data as purchase, invoice, inventory status from local dealer to distributor needs

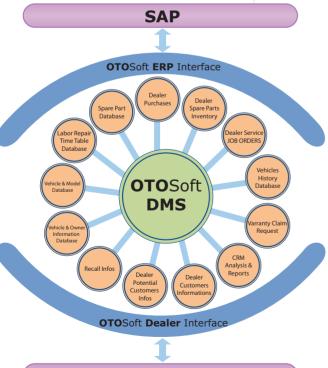
OTOSoft analyze material requirements and make cost control, order scheduling, and manage car and spare part resource efficiency of dealer.

OTOSoft DMS pack has an effective CRM data gathered from dealers like customer, potential customers, vehicle histories, sales and service history data.

OTOSoft DMS consolidates all data of dealer in distributor in order to use CRM, business analysis and management for the entire business network.

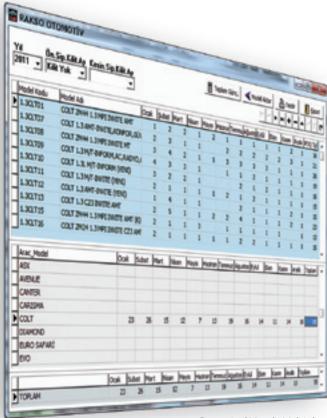
OTOSoft DMS have all VIN vehicle detail SERVICE HISTORY which is being operation in the country.

OTOSoft DMS has a detailed warranty management module that solves the all dealers Warranty Request as online between OTOSoft DMS and OTOSoft Dealer pack. OTOSoft DMS gives approval to warranty request and also receives the warranty invoices from database of dealer.

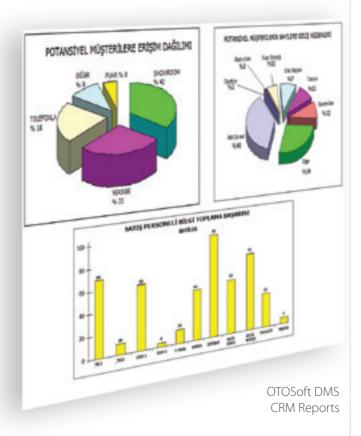


**OTO**Soft **Dealer** Software

- 1. Catalog System (Spare Part, Vehicle, RTT-Labors)
- 2. Vehicle Module
- 3. Order Module: Spare part
- 4. Order Module: Vehicle
- 5. Warranty Module
- 6. Invoice/Waybill Transfer Module
- 7. CRM Reporting Module
- 8. Services and JOB Orders Module
- 9. VIN Base Vehicle HISTORY Tracking Module
- 10. Data interchange and transfer Module
- 11. Reporting and Analysis Module



Recevied Yearly Vehicle Pre-Order Ouaranties



### **OTO**Soft Distributor DMS MODULES

#### **Vehicle Modules**

- Dealers Vehicle Orders: POQ, OQ, Reservations
- Dealers Vehicle Stocks: In Stock, Reserved, Sold VINs.
- Vehicle Reservation (Model and Color, day, etc...)
- Vehicle Prices, Accessories Prices, Payment Options
- Potential Customers Information from Dealers
- Customer Information of Sold Vehicles in Dealers

#### **Dealer Orders Module**

- ON-LINE Incoming dealers Spare Part Orders
- ON-LINE Incoming dealers Vehicle Orders
- ON-LINE Incoming dealers Warranty Claims / Invoices
- ON-LINE Sending to dealers Vehicle and Spare Part Invoices

#### **Spare Part Module**

- Spare Part Full List Catalog Database
- In use, Active Spare Part List Database
- Spare Part Codes, Names, Main Groups, Groups, Sub groups definitions, Types, Model, Makes,
- Brands, Barcodes, used Models, Equivalent Codes, etc...
- Spare part physical specifications (weight, volume...) and lead times, shelf life, warranty period, etc...
- Spare Part Price lists
- Dealer Spare Part Quantities
- Dealer can look for Distributor Spare Part Quantities or likes have/null.

#### **Warranty Management Module**

- Warranty Claim Request and Warranty Approval System
- Warranty Claim List and Dealer Claim Invoices
- Warranty Trace, Detail Warranty Spare Part Orders
- Warranty Reports, Most frequently consumed Parts list
- Most frequent Warranty Request VINs, Model, Make list
- Warranty Request/Approval integration to Manufacturer database

#### **Customer Relations Management Module**

- Potential Customers
- Sales and Service Customers and VIN Information
- CRM information of Dealers
- CRM Reports, Analysis

#### **Service Management Module**

- Incoming Service Job Orders of all VIN from all Dealers
- Service Histories of all VIN
- PDI Service Information and Job Orders
- Dealers Service Customer information
- Service and Care Pack List for based on Model/Km

#### **Technical Information Module**

- Spare part lists of maintenance packs for each model
- Core Stocks list of each model
- RTT Repair Time Table, Labor Codes, names, standard times
- Bidirectional "Labor Codes and Spare Parts" usable pairs information
- Brand and Model Technical Specifications Comparison Tables
- Technical Information FAQ Tables
- Data synchronization and interchanging module
  ERP integrations (OTOSoft ERP, SAP, AS400, LOGO, Netsis, Navition, Axaptha...)

#### **Reports and Analysis Module**

- Reports and statistics of the data from Dealers on the Data Warehouse
- CRM-Detail Customer Information Forms
- CRM-Detail Customer Segmentation Information
- CRM-Customer Survey information
- Dealer's Service Personal information, Personal Educations...
- Dealer's Sales and Service Personal Performance information

## **OTO**Soft DMS Module Descriptions

#### **Dealer Parameters and Procedure Management**

OTOSoft DMS manages dealer information according to contract by taking into account financial risks, financial and physical quotes, grades of dealer, discounts parameters, physical equipments and area, personal labor and education capacity, existing customer portfolio and potential customers etc...

#### **Spare Part and Inventory Management**

OTOSoft DMS manages detailed material inventory as a spare part catalog database. OTOSoft DMS also have an active inventory including prices and quantities supplied from ERP database of distributor in order to facilitate to dealers as online. OTOSoft DMS allow distributor to monitor all service parts inventory quantities of dealer.

Distributor can also have the information about spare part quantities in the dealer stock as original spare parts and/or grey market.

Dealer is capable of checking distributor DMS database whether the spare part to be ordered is available or not. OTOSoft Dealer packs is able to transfer and update all original spare parts information from OTOSoft DMS database to the dealer database as online. Thus, original spare parts information are synchronized as automatically in all dealers. Dealers cannot insert the original spare part codes and names into their system ,and can only update from OTOSoft DMS database.

Dealer can insert the compatible grey market also other supplier products codes and names, quantities, price etc...

OTOSoft Dealer software send and insert to distributor DMS database thus, distributor can be analyze of other supplier parts.

#### **Order Management**

OTOSoft DMS provides the dealer spare parts and car quotes. Distributor can insert the quotes to dealers as separately. Dealer spare part orders are inserted to OTOSoft DMS database as automatically from OTOSoft Dealer software. OTOSoft DMS can also automatically insert data to Distributor ERP database via either using OTOSoft ERP natively or using SAP or other ERPs with special interface.

#### **Customer Management Car Sales Spare Part Sales Service Sales**

OTOSoft DMS collect all dealer data which comes from sales of car and spare part and consolidated them. Distributors insert or update the information and prices of cars and spare parts in DMS database Distributor can trace the customer info based on sold car what type of , which model, what price etc...

#### **Warranty Management**

OTOSoft DMS has enhanced warranty management system. OTOSoft process Warranty Claims which comes from dealers. If warranty is approved, Claims returned back to Dealer for warranty procedures and dealer sent to Warranty Invoice to Distributor. Distributor send this warranty request to manufacturer in order to approve. OTOSoft DMS tracks car and parts warranty and record that warranty details into the database. OTOSoft DMS also maintain the manufacturer technical recalls and all related VIN.

#### **Service Job Orders Management**

OTOSoft DMS gather all VIN detail service job orders from sub dealer services in consolidated database in order to take the history of all vehicles in the country. Distributor can see job orders with Flat rate labors and parts and also measure the performance of service and laborers. Distributor can manage the service, retention rate, customer repair frequency etc...

#### **CRM Management**

OTOSoft maintain CRM toolbox as potential customers, detail customer specs, customer retention rate, retention frequency, pleasure inquiry, analyze customer preference and aims, goods and customer relation, monitoring of all market, sales & after sales related activities. Categorized leads tracking and customer tracking. Phone, Mails, SMS activity.

#### **Customer and Potential Customer Management**

Detailed customer information, search for customers' info, customer status, instant email to customer, full Brand/Model database, multiple taxes, Labor rates and multiple price levels by customer, vehicle notes for customers.

Detailed potential customer information, customer groups, contact types, buying aims of models and color for car, price segment, buyable estimation rate, contact and meeting dates and notes, lost sell, analyze the potential customers and contact for new offers. OTOSoft provide the profit centers – divisions and tracks and reports divisional and combined gross profit.

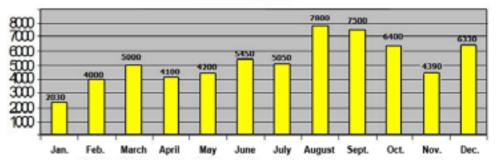
#### **List and Reports**

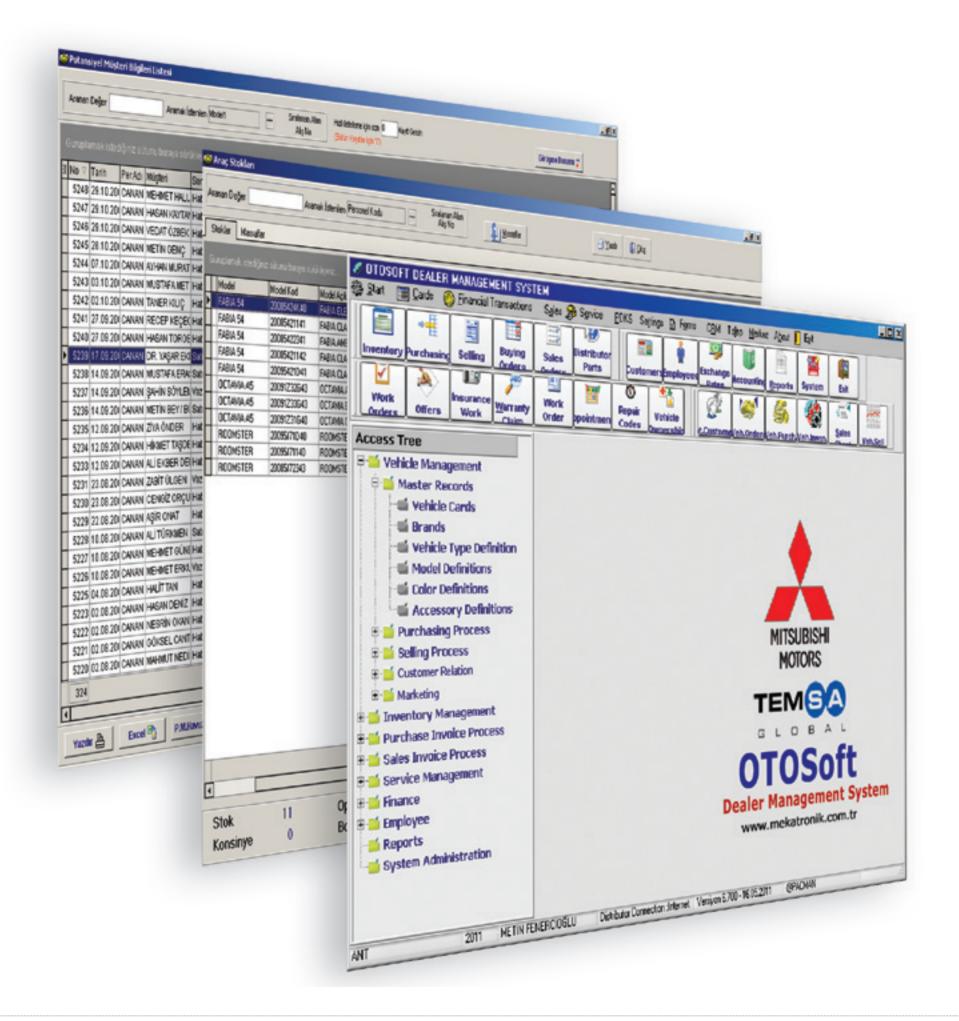
OTOSoft has standard lists and reports all of OTOSoft DMS modules. Also Report Builder user define report module is available.

#### DMS Reports

- Dealers Job Orders Detail Lists (Total, Dealer by Dealer, Brand, Model, Year...)
- Dealers Spare Part Movement Reports (buys / sales and non-distributor supplying parts)
- Dealers Labor Movement Reports (top 10, top 100 labors and income labor classifications)
- Dealers Financial Reports
- Dealers Service Actions Reports
- Customer Dependency Ratios and Reports
- Retention Rate Reports
- Regular and non Regular Vehicles to Dealers Service Reports
- Dealers Service Campaigns and Campaigns Performance Report
- Best-selling Parts and Labors (TOP10, TOP100,... List) in the Dealers
- After Service Customer Satisfaction Report
- Vehicle Sales Customer Satisfaction Reports
- Vehicle Sales Reports (model, color, amounts,...)
- Vehicle Stocks of Dealers Report

#### Monthly Potential Customer Distribution TOTAL: 62.250





# OTOSOft Dealer Service & Sales DMS Pack

# **3** otoSoft Automotive 4S Dealer ERP Solution

An Automotive Dealer company is a small or midsize enterprise which needs a specialized for Automotive sector ERP solution having built-in integrated Car Sales and Service integrated with spare part, depot, purchase, orders, general accounting, financial and CRM modules.

OTOSoft Dealer ERP pack is a part of OTOSoft Distributor DMS and natively integrated by OTOSoft Distributor DMS and OTOSoft Distributor ERP pack.

#### OTOSoft Dealer DMS Pack Modules (OTOSoft Dealer ERP Pack)

OTOSoft Dealer DMS pack includes **Sales + Service + Spare Part + Used Car + Finance + Accounting + CRM** modules.

#### **Vehicle Sales Management**

- Vehicle Stock
- Vehicle Definitions
- Vehicle Purchase
- Customer and Potential Customer Information
- Vehicle Sales and Invoices
- Used Cars / Buys / Sales
- Profit Analysis
- Seller Personal Performance
- Customer Relations, Meetings, Selling activities
- Vehicle Sales Reports

#### **Vehicle Service Management**

#### I.Spare Part and Depot Management

- Original Spare Part Ref. Codes, Changed Codes, Equivalent Codes
- Spare Part Purchases, Orders, Backorders
- Spare Part Profit Analysis
- Inventory Analysis, Active, Passive, Dead, Core Stocks, Sold Goods Expenses, On hand Goods Expenses
- Service and Care Packs list
- · Spare Part Reports

#### **II.Service Management**

- Job Orders
- Vehicle Database
- Customers and Vehicles
- Service Planning
- Service Personal and Performance Tracking
- Service Incomes
- Service Expenses
- Service Costs
- Service Profit Analysis
- Service Reports

#### **Financial Management**

- Current Accounts: Customers, Supplier/Vendors, Potential Customers
- Pre Accounting Finance (Cache Case, Banks, Checks, Credit Cards-POS)

**CRM- Detail Customer Relations, Satisfaction Surveys** 

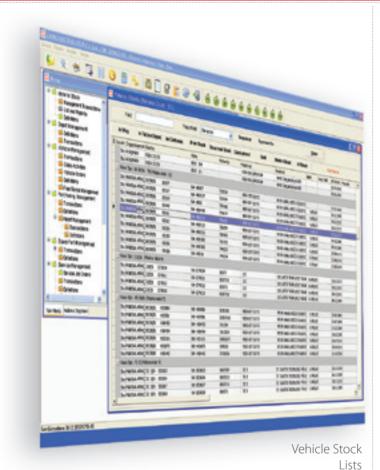
**List and Reports** 

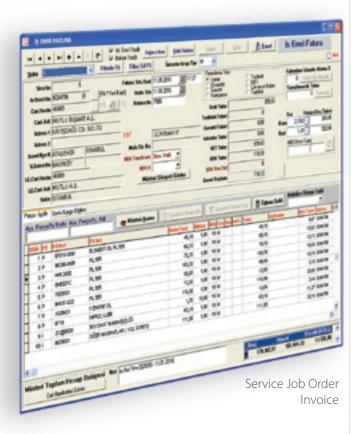
**General Accounting (optional)** 

Personal Payroll (optional)

**Distributor Data Flow Connector** 







#### OTOSoft Dealer DMS ERP Pack Detail Specs:

#### SERVICE WAREHOUSE PART INVENTORY MANAGEMENT

- Spare Part List and Inventory, Spare Part Quantities and multi Prices tables
- Extensive physical inventory capability, Physical on-hand parts quantities, cost up or list down margin control.
- Active/passive parts marking, technical photos, min levels, critical levels, stocking levels and re-order points, cross-reference, session support, old parts numbers, parts belongs to models, barcodes, descriptions, equal parts numbers, country origin...
- Search on part number and descriptions, groups, subgroups, brand, vendor... filtering.
- Detail Part operations history whereby buy, to sell, in store, in used job orders.
- Includes reporting for stock orders, overstock items, cross-referenced parts.
- Bar Coded Inventory Management with Mobile OTOSoft on Handheld terminals.
- Prints bar coded labels for any item in inventory provides option to have label quantities match items quantities.
- Inventory items estimates, service orders, purchase orders and invoice
- Vendor Management, Vendors codes, Vendor prices, Purchase Orders, Purchase history, Vendor Returns

#### SERVICE MANAGEMENT

- Open the Job Order (from Plate or unique VIN records)
- Support the job order offer
- Customer requests, select job order type, status vehicle, odometer, inquiry service history, warning for technical Recalls, Warranty control, Mileage or Km IN/OUT controls...
- Service Job Orders Planning
- Selection used repair parts, warranty parts, damaged parts and standard Flat Rate Time Table La bors in iob orders
- Selection for laborer for labors, also start/stop real time, efficiency measurement of laborer, Reorder labor lines, warranty labors, damaged labors.
- Purchase needs parts, tacking backorder parts, warning backorder parts, and dedicated field for customer purchase order on service order.
- Selection of Warranty part and labors, Request Warranty Claim, Warranty Claim Approval Tracing
- Closing Job Order, and Job Order Invoice preparation.
- Predefine Service Care Packages Templates, identical structure to normal labor operations (labor,parts, fees, items, and sublets), can be associated with one or more specific, km, years, makes, models, also can be imported onto Estimates and Order/Invoices and quickly convert any labor operations.

#### WARRANTY MANAGEMENT

OTOSoft Dealer DMS pack and OTOSoft Distributor DMS pack are integrated each other and provide the Warranty Request from Distributor (or Maker). Warranty Request is accepted, or change/update or reject from distributor. Dealer apply the that warranty to the customer. All accepted warranties are invoiced to distributor.

OTOSoft Distributor DMS pack also can connect to makers Warranty Database or Web Services for approves and accepted cliams can be inset to makers database.

#### SERVICE PLANNING

OTOSoft Service pack has comprehensive work scheduling system. Service planning can be arrange by available shop time, lifts, estimated job orders times, free times for place and technicians, requested appointment and job orders priority status. Planned service status can be trace online. OTOSoft Service pack estimates periodic Km control and tracks which cars/customers have to be enter to service and send to message to customer by SMS. OTOSoft Service packs traces Fleet Service Customer vehicles and loner and rental vehicles.

#### **Service History**

- Chronological summary and detailed Vehicle Service History list
- View entire service history for each vehicle and/or for each customer
- · View every service invoice details.
- View every service invoice profit and total profit every VIN / customer
- View every service warranty, damages, periodic cares, top list of changes parts and applied labors.

#### **Service Performance**

- · View daily or monthly entire vehicle count, service job order count, part count, labor time, part profit, labor profit, Laborer selling time, laborer profits, direct part sell, part turnover, monthly total part inventory quantity, dead sell, dead parts, labor and parts top10/top100 list.
- View monthly yearly personal efficiency measurement.View monthly yearly financial bring total profits.
- Integrated Time Management module with SERSA PAS System (Service Attendence Tracking Device)

The **Sersa** PAS is an electronic device having Proximity card system which measures real work times of service workers. That device has been fully integrated directly OTOSoft job orders in order to give complete performance and productivity measurement reports of workers. Also it can be use as daily time attendance IN/OUT device.

- View the Status of each technician (on work, waiting (w-time), internal jobs etc...)
- Supports non-invoice time (W-Time)
- Complete job costing on each job order invoice

#### **Contact Manager**

- Complete contact tracking for all customers and prospects
- Alerts for follow-ups
- Unlimited length descriptions for each contact
- Electronic phone book for storing miscellaneous number and information
- Supports name, phone number, and unlimited length note fields
- Fully searchable

#### **SALES MANAGEMENT**

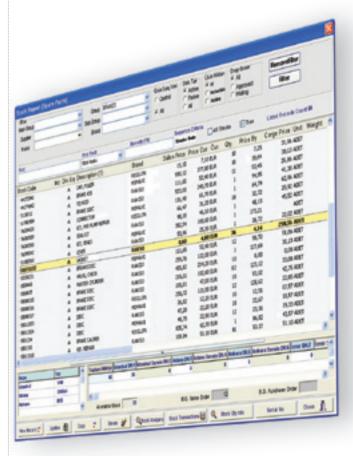
- Detail Potential and Customer Records
- Customer Offers, Customer Car request, Customer Relations info
- Calls, Search and Warning Message Alerts for Customer Request
- Car options request (color model)
- Car Sales Orders, Selling Invoices
  View daily or monthly entire potential customers counts, customer counts, marketing activities, customer relations, offers, lost sell, sold car counts.
- Alerts for potential and customer requests/offers follow-ups
- Seller performance analysis
- Customer's why buys
- Potential customer's estimate rates for buyable

#### **FINANCIAL MANAGEMENT**

- Fully integrated Accounts Receivable Payable
- Per-Ínvoice Payment Tracking
- · A/R Balance Réport, A/R Aging Report
- Bank and Check Accounts
- Credit Cards Accounts POS
- General Ledger Accounts
- Financial Reports
- Cash management and cash out
- Exports daily transactions to accounting system
- Miscellaneous income and spending

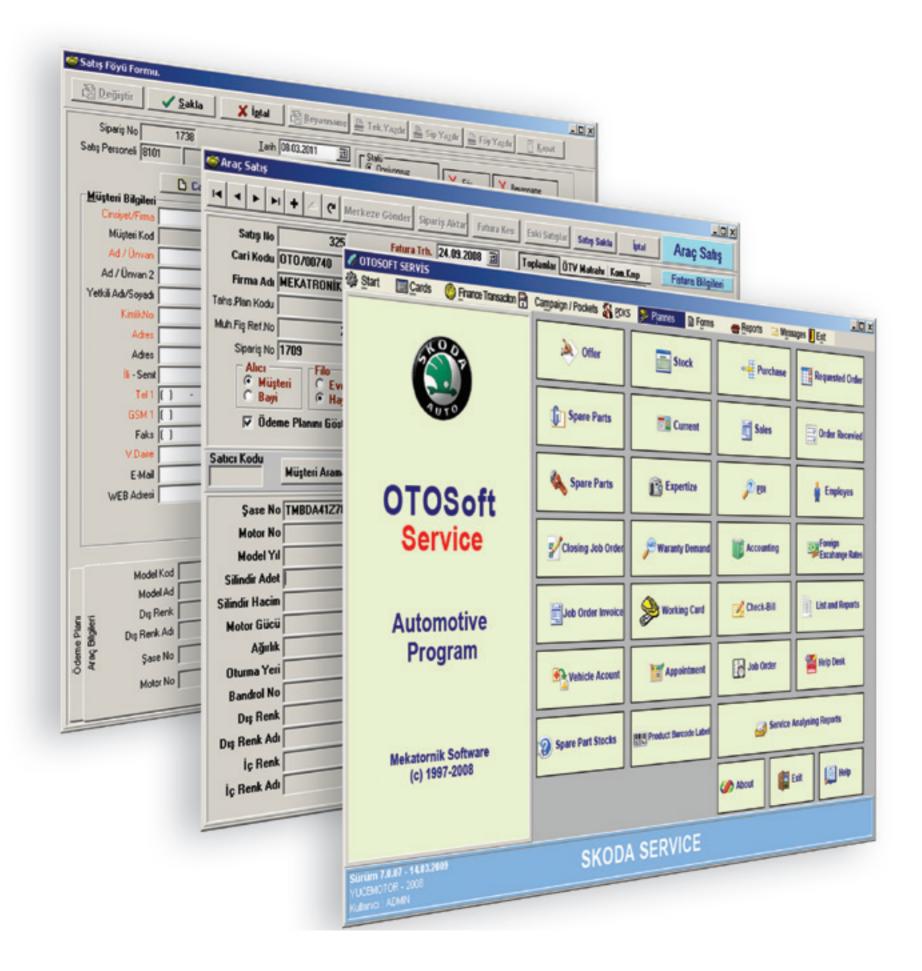
#### **LIST AND REPORTS**

- Sales Reports
- Service Reports
- Sales/Service Performance Reports
- Financial Reports
- General Accounting Reports
- CRM Reports



Stock Part List

	KATCE	INANCE	HUBBU DESCUBED	AVERAGE
MONTS	JANUARY	FEBRUARY	MARCH_DECEMBER	ATEMOS
NCOMES				
RAÇ CÎRÊŞ SAYESE (MEKANÎK)	50	68	.99	57
NCCIRES SAYESE (KAPORTA)	13	12	14	12
PLAN GREN HEAC SAYESE	- 63	73	73	69
DEK PHINÇA BANKO SALTIŞ TUTARCI	10.000	13,000	8.000	9.000
MOOK RINGS SATIS TURBERS	25.000	35,000	30,000	34.000
SCHOOL SATE FUTURE	40.000	\$2,000	44,000	50,000
SATIS FLETARE MUNICIPALITY	7,000	12,000	9.000	10.000
P. AN SIRVE CO. [8]	1.001	1,534	1.013	
Consorting (Section 1997)	77,000	112,000	91.000	1.217
CPENCE	_		71-009	93.000
CHARLE CONTRACTOR				
CS FERSONE, WARE, AND	22:100	27.126		
STER SUBLIFOR IS	2160		24.490	Series
AN SENSE CHIEF	4.000	2340	2.410	24.540
	28.200	100	4.000	2.284
ON WITH THE	10000	33.460	30.900	4.000
	25-100	100		30.853
ON BUILDING BUT ANT JACK	30.000	45.000	\$2,000	
RUT COM	6.000	40.000	32.000	49.000
With the same of t	65,000	11,000	7.500	35,000
X to the section of the parties of the section of the parties of t	-	56,000	44.500	9.000
X IN IT STATES	356	-	11300	
COLUMN TO THE CO	112	11.2	100	49.000
Control of the Ball of	28	1.73	8.50	_
WELL CONTROL	40	- 24	196	9.62
	15	51	- 21	1.47
	-	19	47	- 21
			13	46
			-	17.4
				17.4
				-



# **OTO**Soft Dealer Service DMS

# **OTO**Soft Dealer 2S Service ERP Pack

OTOSoft Dealer DMS pack includes Service + Spare Part + Finance + Accounting + CRM modules.

#### Vehicle Service Management

#### I.Spare Part and Depot Management

- Original Spare Part Ref. Codes, Changed Codes, Equivalent Codes
  Spare Part used models / years
- Spare Part used labors codes
- Spare Part Purchases, Orders, Backorders
- Spare Part Order Types: Urgent, Stock, Service, Warranty
   Spare Part invoices and integration of invoice/purchase records
   Spare Part waited vehicles

- Spare Part Profit Analysis
   Inventory Analysis, Active, Passive, Dead, Core Stocks, Sold Goods Expenses, On hand Goods Expenses
- Spare Part Barcodes, Shelf places, Quantities, Prices
- Spare Part active seasons, Top sales, Low sales quantities
- Service and Care Packs list
- Spare Part Reports
- Depot and Spare Part management with Mobile handheld terminals

- II.Service Management
   Job Orders ( Repair, Periodic Care, Warranty, Damaged, Help, Redo, PDI, other )
  - Vehicle Database
  - Customers and Vehicles information
  - VIN based Service History
  - Service and Periodic Caré Packs

  - Warranty and KM controlService Campaign packsTechnical Recalls

  - Service Proposal, proforma invoice
     Customer Finance Control

  - Warranty Claim Request, Claim invoices

  - Damages and Insurance Files
    Service Planning
    Service Personal Performance Tracking
  - Service Incomes
  - Service ExpensesService Costs

  - Service Profit Analysis
  - Service Reports

  - Job Orders List
     Consumed Spare Parts in Service
     Sold Labor Times in Service Job Orders and its Laborer
     Service Time of Vehicle (Hours/Days)

  - Actual Time for Job Orders of Service Personal
  - Usage of Spare Parts in Service
  - Spare Part Availability Ratios

  - Repair Frequencies and types of Repairs
     Labors and Laborer classification and distributions
     After Sales Customer Satisfaction Surveys
     Service and Periodic Care Time Estimation and Customer Must Call List

#### **Financial Management**

- Current Accounts: Customers, Suppliers/Vendors, Potential Customers
- Pre Accounting Finance (Cache Case, Banks, Checks, Credit Cards-POS)

CRM- Detail Customer Relations, Satisfaction Survey **List and Reports** 

**General Accounting (optional)** Personal Payroll (optional) Distributor Data Flow Connector





# **OTO**Soft Dealers Sales DMS

# 5 oto Soft Dealer 2S Sales ERP Pack

OTOSoft Dealer Sales pack includes Sales + Used Car Sales + Finance + Accounting + CRM modules.

#### **Vehicle Sales Management**

- Vehicle Stock (in stock, reserved, consignee, sold)
- Vehicle Definitions (brand, model, colors, accessories..)
- Vehicle Purchase
- Customer and Potential Customer information
- Vehicle Sales and Invoices
- Used Cars / Buys / Sales / Cost / Profits / Waiting day
- Test Drive Request and satisfaction information
- Profit Analysis
- Car Seller Personal Performance
- Customer Relations, Meetings, Selling activities
- Vehicle Sales Reports
- Used Car Web Portal integrations

#### **Financial Management**

- Current Accounts: Customers, Supplier/Vendors, Potential Customers
- Pre Accounting Finance (Cache Case, Banks, Checks, Credit Cards-POS)

CRM- Detail Customer Relations, Satisfaction Surveys List and Reports General Accounting (optional) Personal Payroll (optional) Distributor Data Flow Connector



# 6 E-OTOSoft WEB Base Dealer Software Pack

E-OTOSoft includes Sales + Service + Spare Part + Finance + Pre Accounting + CRM modules.

E-OTOSoft is a WEB Base (.NET /SQL) DMS software pack which works on a central Server. E-OTOSoft is also fully integrated with OTOSoft Distributor ERP end OTOSoft Distributor DMS. Every Dealers have a distinct own database in the central server and all users of dealers operates their process by using E-OTOSoft. Dealers do not have a local database in their local. All software service and deployment is given to central server system.



## **E-OTOSoft Modules**

- Spare Part and Stock Management
- RTT / FRT Labor Repair Time Table / Flat Time Table
- · Current Accounts: Customers, Suppliers
- Potential Customers, Sales Activities, Meetings, CRM
- Pre Accounting: Cache Case, Banks, Check, Credit Cards-POS
- · Warranty Claim Request, Approval mechanism

- Vehicle and Owners Information
- · Vehicle / Spare Part Orders
- Buys, Sales, Service Invoices
- Service Job Orders
- · List and Reports







8 otoSoft Spare Part Pack



9 otoSoft Car Sales



# OTOSoft Rental Pack

OTOSoft RFM is a module of OTOSoft ERP which includes Vehicle + Rent + Fleet Management + Service + Costs + Rent Fleet Tracking modules.

- Vehicle Stock
- Vehicle Renting
- Vehicle Buy
- Rents and Contracts
- Vehicle Collections Planning
- Budget Analysis
- Vehicle Payment Planning Vehicle State/Status Tracing
- Vehicle Insurance, Vehicle Control, Tracing and Alert Follow Ups
- List and Reports
- Vehicle Ranting and Fleet Sales Proposals
- Vehicle Expenses and Profit Analysis
- Ending Dates od Insurance and Renew Tracing



# 11 OTOSoft Mobile Pack



# 12 otoSoft Connector Pack



# 13 otoSoft WEB Site Pack

Dealers needs a web site which is integrated OTOSoft Dealer DMS Pack. OTOSoft Web site pack suppose to vehicle and its specs, Service Request form, used cars, Test Derive request form, service job order tracing etc. its advantageous.



# 14 oto Soft Portal Pack



15 otoSoft Productivity Pack

## **Our Projects and Success Stories**

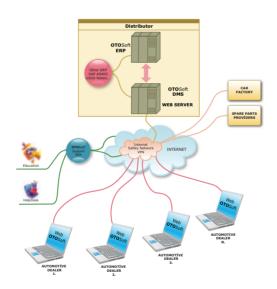


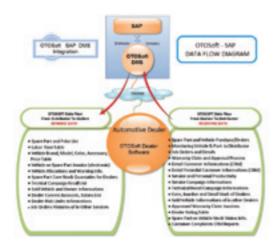






- 1. SFAT PROJECT
- 2. SKODA PROJECT
- 3. TEMSA MITSUBISHI PROJECT
- 4 TFMSA KOMATSII PROIFCT
- 5. SUZUKI PROJECT
- 6. CUKUROVA CASE SUMITOMO PROJECT
- 7. ISBAK IBB PROJECT
- 8. DFM PROJECT





#### **OTOSoft TEMSA Project;**

In the Distributor of Mitsubishi and Komatsu brands TEMSA GLOBAL, OTOSOFT DEALER MANAGEMENT SYSTEM project was started in 2004. At the end of a six-month study of localization and the service software all TEMSA Mitsubishi - Komatsu dealerships, the system was implemented with success. A total of 160 Dealers have succeeded with a performance, and finally TEMSA, can be trace the System from each point. In the OTOSOFT TEMSA Project;

- a. Mitsubishi cars and commercial vehicles Dealer Project
- b. Temsa Bus Dealer Project
- c. Komatsu Heavy Machinery Project

applied to it.

a. Mitsubishi cars and commercial vehicles Dealer project

Mitsubishi passenger cars and commercial vehicle dealers prepared for project studies OTOSOFT DMS (dealer management system software) database, the original Mitsubishi spare parts Reference the encoding table, that table is the original standard Workmanship, Mitsubishi vehicles sold, the Model table, Car Chassis-engine Models have been created, such as standard all data tables. All the standard data, for the resulting Mitsubishi brand and all at dealers in the same encoding system in sync with the dealers is provided with DATA INTEGRITY.

Mitsubishi Dealer OTOSOFT Packs, spare parts ordering system, TEMSA'S SAP platform in the form of transferring the database on-line computer service by editing environment. At the same time THERE are NO spare parts Mitsubishi is situated very close to the inquiry in the form of a system for resellers/distributor track inquiries. In addition, Dealer network, other dormant Stock pool with each other to exchange spare parts resellers. Apart from the original parts warranty request work orders, the dealers' Temsa piece in front of blocked and guarantee system of the fugitives and their use.

Car Sales Orders can be insert from their Dealer's OTOSOFT, that getting approved orders from DMS to SAP database. In addition, Dealers, can be see free stocks, and in the way stocks by using OTOSOFT. Also Dealer can insert their instant orders to Distributor as online.

OTOSOFT is transfer from Car Sales Invoices issued by SAP to OTOSOFT Dealer software databese as on-line through DMS. This information is referred to Logistics, transporting, delivery time and location etc, are provided by the dealer as on-line monitoring.

MITSUBISHI Warranty Management System in accordance with the procedures established to guarantee management system in OTOSOFT. Dealers can be Request Guarantee Claims as on-line from Distributor, and Distributor can stamp as Approved/Update/Rejected that request as online by OTOSOFT.

OTOSOFT DMS package providing information to the database all had to be made for all processes across dealers in the Mitsubishi brand HISTORY database has been created in the Mitsubishi Distributor TEMSA.

Taken from OTOSOFT DMS in Temsa, Dealer analysis reports;

- The number of Vehicle entering the Dealer Services
- Vehicles Usually Stay Times, Vehicles Counts in Services
- Customer Services Commitment Rates
- Customer On Arrival Frequencies to Services
- Warranty Reports, Warranty Cost AnalysisService Staff Productivity, Efficiency
- Dealer Car Sales Customer information, and Vehicle License Information
- The potential customer information from Dealers
- Reasons To Prefer Customers Mitsubishi
- Customer satisfaction Research surveys and Customer Complaints
- Service with Customers Satisfaction Survey information to the Service Post
- Service Spare Parts Inventory Turnover Rates
- Dealer Service Labor Incomé and Spare Parts Consumption in Service Job Orders
- Profitability Analysis, Revenue Per Job Order Dealer/Expense Summary Reports
- Resellers for their Campaigns, and Campaign Performance Results
- Job Order Lists, Job Orders Histories, Dealer Alert Notes for Customers and Vehicles
- Technical Recall Campaigns and Results
- ... as well as reports and analyses can be performed.

## **OTO**Soft Enterprices References







✓ AZİZOĞLU MOT. ARACI AR

**✓ BARTIN OTOMOTIV** 

✓ BASTAS OTOMOTÍV

✓ BERAT OTOMOTIV

✓ BIRFY OTOMOTIV

✓ BOĞAZİÇİ OTOMOTİV

✓ BUĞDAYI AR OTOMOTİV

✓ CANLAR OTOMOTÍV

✓ CEYHAN OTOMOTİV

✓ CAMLICA OTOMOTÍV

✓ÇAVUŞ OTOMOTİV

✓ CELİKLER OTOMOTİ\

✓ CİZGİ OTOMOTİV

✓ DABAK OTOMOTÍV

✓ DİNEKLİ TURİZM

✓ELİF-ÜĞE OTOMOTİV

✓ DURAY OTO

✓ BAYRAKTAR OTOMOTÍV



✓ FLIT OTOMOTIV

✓ GF7GİNCİ OTOMOTİV

✓ GİRGİNI FR OTOMOTİV

✓ GÜLAN MOT. ARACLAR

✓ GÜN-LAS OTOMOTİV

✓ GÜNERİ OTOMOTİV

✓ GÜR MAN OTOMOTİV

✓ GÜRSOY OTOMOTİV

✓ II KNUR OTOMOTIV

✓ KAÇMAZ Y.P. OTOMOTİV

✓ KALE MOT. ARACLAR

✓ KAMER OTOMOTÍV

✓ KAPANLAR OTO

**✓KARAHALLILAR** 

✓ KARAMANI II AR

✓ KENSA OTOMOTÍV

✓İBA OTOMOTİV

✓ GÜNSA OTO



✓ KENT OTOMOTIV

✓ KIVANC OTOMOTÍV

√KÖKSAL GÜNFY PETROL

✓ KÖSK DERE OTOMOTÍV

✓ KURTKAYA OTOMOTİV

✓ MARTAS MOT. ARACI AR

✓ METELER OTOMOTÍV

✓ MİTPAR OTOMOTİV

✓ MUSAL MOT. ARAÇLAR

√KUŞÇUOĞLU OTO

✓ MAR OTO

✓ KUDRET ÇERİ OTOMOTİV



√ÖZÇELİKLER OTOMOTİV

√ÖZKARDESLER OTOMOTÍV

√ÖZGE OTOMOTİV

√ÖZGÜN KARDESLER







✓DELTA İŞ.MAK.

✓ DEMSA İS.MAK

✓DİYAR İŞ.MAK

✓ FRAD MAKİNA

✓ GALEN İS.MAK.

✓GLOBAL İS.MAK.

√GÜNEY İS.MAK.

√HAZAR İŞ.MAK.

**✓ HB FORKLİFT** 

√HİLAL MAKİNA

**✓INDEX KOMNET** 

✓İSMAKSAN İS.MAK.

✓ DİZEL FORKLİFT

✓ DENİZLER İS.MAK.

✓ BURSA İSTİF FORKLİFT



✓ MAR OTOMOTIV

✓ MARTAS İS.MAK

✓MERT İŞ.MAK.

✓NURİS.MAK.

√Ö7FN MAKİNA

√ÖZPAM OTOMOTİV

✓ SEVTAS OTOMOTIV

✓TEKPA İŞ.MAK.

✓ TEKNİK GRUP İS.MAK.

√Ö7TFM İS.MAK.

√SFMAKSAN





√ISMAKSAN IS MAK

#### TEMSA MITSUBISHI - KOMATSU

√4K OTOMOTİV				
✓ADNAN OTOMOTÍV				
✓AKMAR OTOMOTÍV				

✓4 FYLÜL OTOMOTİV

- ✓ AKYÜZI FR OTOMOTİ\ ✓ ALAADDİN ÇATALTAŞ OTO
- ✓ ALDATMAZ MOT. ARAÇLAR ✓ ALSA OTOMOTÍV (TERERLER)
- ✓ ANTOTO OTOMOTIV ✓ ARAZ OTOMOTÍV
- ✓ ARP OTOMOTIV
- ✓ AS OTOMOTIV ✓ ASKALE OTOMOTÍV
- ✓ ASKAR OTO FI FKTİRİK ✓ ASI AN TÜRKI FR OTO
- ✓ ATASER OTOMOTÍV ✓ AYDENİZ MOT. ARACI AR
- ✓ AZİZ OTOMOTİV
- SKODA
- ✓4K OTOMOTÍV
- ✓ AND OTOMOTIV
- ✓ ASAL OTOMOTÍV
- ✓ AS-KUR OTOMOTIV
- ✓ ATA OTOMOTÍV ✓ ATİK OTOMOTİV
- ✓ ATLAS OTOMOTÍV ✓ BATI OTOMOTÍV ✓ CAĞ OTOMOTİV
  - ✓ FRYA OTOMOTÍV
  - ✓ HÜREL OTOMOTİV ✓ ATA OTOMOTÍV ✓ ATTARLAR OTOMOTIV A.S. ✓ AYGÜV OTOMOTİV

### ✓ NARİN OTOMOTİV ✓ ONUR FORKLIFT SAN. TIC. ✓ OTO ALTUNDAL √OTO KLÍNÍK ✓ OTO YÖRÜKOĞLU ✓ OTOKAYA OTOMOTÍV √ÖZÇELİK ÜÇKARDEŞLER

✓ INCAR OTOMOTIV ✓ KANTAR OTOMOTÍV ✓ KAYADİBİ OTOMOTİV ✓ KESTELLİ BOZKURT OTO ✓ KONMAR MOT. ARAÇLAR ✓BAZEKÍ OTO

✓ BİLGİN OTOMOTİV

✓ RII PA OTOMOTIV

✓ ERKARA OTOMOTÍV

√TEKBAŞ TİC. ARAÇLAR ✓ I FNA OTOMOTÍV ✓ OĞUSI AR GRUP ✓ OTOKUR OTOMOTÍV √Ö7AYDIN OTOMOTİV √ÖZDAĞ OTOMOTİV ✓ ERSES OTOMOTIV ✓ ERSU OTOMOTÍV

✓ FRYA OTOMOTÍV

✓ GÜLDEM OTOMOTİV

√GÜNEYDOĞU BENZİNLİ

- √ÖZKASAPOĞI U OTOMOTİV √ÖZOKŞAR OTOMOTİV √Ö7PAM OTOMOTİV ✓ PASA OTOMOTÍV ✓ SADIK OTOMOTÍV ✓ SAĞLAM-İS ✓ SEFER MOT. ARAÇLAR ✓ SEVTAŞ OTOMOTİV ✓ SMART OTOMOTÍV ✓ SOYCAN KARDESI FR ✓ SÖNMF7 OTOMOTÍV ✓ SUSAL OTOMOTÍV ✓ SAHİNSA OTOMOTİV √ ŞEREF OTO
- ✓ TEMEL OTOMOTÍV ✓ TUFANI AR OTOMOTÍV ✓ULUDAĞ OTOMOTİV ✓ULUGÖL OTOMOTİV ✓ USTALAR OTOMOTÍV
- **ÆN ÇELİK OTOMOTİV** ✓YII DIZI AR OTOMOTİV √ YÖRÜKOĞI II OTOMOTİV ✓YUSFR OTOMOTÍV ✓YÜKSEL İS İZMİR MOT. ✓YÜKSELEN SAN. TİC.
- ✓ZAFER OTOMOTÍV ✓ZONGULDAK OTOMOTÍV ✓ AKTIF IS.MAK
- ✓ ARSER İS.MAK. ✓ AVRASYA İŞ.MAK ✓ BAKON İS.MAK ✓BAŞDAŞ İŞ.MAK. ✓ BESLER İS.MAK.
- √ÖZGEN OTOMOTİV √ÖZYII MAZI AR OTOMOTİV ✓ PARLAR OTOMOTÍV ✓ R. ACEMOĞI U OTOMOTİV ✓ RENKOTO OTOMOTÍV
  - ✓ S.T. OTOMOTIV ✓ SEFKATLAR OTOMOTÍV ✓ TOKSÖZ OTOMOTÍV √TÜRKÖZÜ OTOMOTİV
- √İSTANBUL İSTİF İŞ.MAK. ✓KOMATEK İS.MAK. ✓ KUZEY MAKİNA ✓ SOYVAR OTOMOTIV
- **✓UFUK MAKİNA** √UĞUR MAKİNA ✓UMUT İS.MAK ✓YUMER İS.MAK. ✓ZAZAOĞLU İŞ.MAK. √HİLAL MAKİNA ✓ INDEX KOMNET ✓ YARIM ADA OTOMOTİV

✓ YII MAZ YII MAZI AR OTO

✓YÜCE MOTOR MOT. ARAC

✓ MBU YAPI OTOMOTİV

√ÖZTÜRKI FR OTOMOTİV

√ÖN OTO

- √İSTANBUL İSTİF İŞ.MAK. ✓KOMATEK İŞ.MAK. ✓ İS.MAK.
- ✓ MAR OTOMOTIV ✓MARTAŞ İŞ.MAK ✓ MFRT IS.MAK
- ✓ NUR İS.MAK ✓ÖZPAM OTOMOTÍV √ÖZTEM İS.MAK. ✓ SEMAKSAN ✓ SEVTAŞ OTOMOTİV ✓ TEKNÍK GRUP ÍS.MAK. ✓TEKPA İŞ.MAK. ✓UFUK MAKİNA √UĞUR MAKİNA ✓YUMFR İS.MAK
  - √ZAZAOĞLU İŞ.MAK. ✓YÜKSFI FN OTOMOTİV ✓ YÜNCÜL FR OTOMOTİV

✓Y TOMURCUK OTOMOTÍV

✓ SADIKOĞLU OTOMOTİV

✓ SÜMELA OTOMOTİV

√7FKİ OTOMOTİV

#### SEAT ✓ ADALAR OTOMOTÍV

✓ AGIC OTOMOTIV ✓ AKBOZ OTOMOTÍV SUZUKI

**✓ ANIK OTOMOTIV** 

✓ ASAL OTOMOTIV

✓ AYKON OTOMOTÍV

✓ BERK MOT. ARAÇLAR

✓ AI MAR

✓AKÇA KARDEŞLER

✓ ALDATMAZ OTOMOTÍV

- ✓ RİKAM SERVİS ✓ RÜL RÜLLER OTOMOTİV
- ✓ CAN OTOMOTIV
- ✓ CABA OTOMOTÍV
- ✓ COSKUNLAR OTOMOTÍV ✓ COBANOĞLU OTOMOTİV ✓ DOS OTOMOTÍV
- ✓ ERTUĞRUL ALAKOÇ SUZUKİ ✓ FFR OTOMOTIV ✓ GANİOĞULLARI OTOMOTİV
- ✓ HUNKO OTOMOTÍV ✓ISIK OTOMOTÍV ✓ GÖKŞENLER OTOMOTİV √IN-CAR
- ✓ KAVİ MERSİN
  - ✓ KANGURU OTOMOTÍV ✓ KOLDAS OTOMOTÍV ✓ MICI OTOMOTÍV ✓ NASAN OTOMOTÍV

✓ GÜRTEKS MOT.ARAÇLAR

✓ HÜREL OTOMOTİV

✓ IRFM OTOMOTIV

- - ✓ NEZİROĞLU MOT.ARACLAR

✓ KAVİ OTOMOTİV

✓ KELESLER TİCARET

√ KAYADİBİ

- **✓ ONLIK OTOMOTÍV** ✓ ORMANCI OTOMOTÍV √ÖZDOĞAN OTOMOTİV
- ✓ ROYAL OTOMOTIV ✓ S.R.V.S. OTOMOTIV ✓ SECKÍNAY OTOMOTÍV
- **√ÖZMEN DEMİRCELİK** ✓ SENTÜRKLER OTOMOTİV
  - ✓ TOKSÖZ OTOMOTÍV √UZUNOĞLU SUZUKİ √YILMAZ YILMAZLAR

## DFM

**✓ ANIK KERESTE OTOMOTÍV** 

✓ BEŞİKÇİLER OTOMOTİV

**SSANGYONG** ✓ HAYRİ ERSİN OTOMOTİV

✓ GÜLÜNCE OTOMOTİV

- ✓ BAYRAM ✓BAYRAM ORDU
- ✓ CANKARDEŞLER OTO ✓ CINAR OTO ✓ COBANOĞLU OTOMOTİV

✓ AYIK OTOMOTİV

✓ GÜRCAN OTO PAZARLAMA

✓ RÜYÜKRALTA OTOMOTİV

- **√**DÖRTLER ✓ DÜZYURT OTOMOTİV ✓ERDİLOĞLU

✓ AK-CAN OTOMOTIV

✓ DIIRMA7I AR

√DFMİR

- ✓ FAM OTO ✓ GÜVEN OTO √ KAYSERİ OTOMOTİV
- ✓ FRTIIĞRIII
- √ KIRMI7ITAS ✓ KUR OTOMOTÍV ✓ MEBAŞAYAR SERVİS ✓ MERALLER OTOMOTÍV

✓ METRAPOL OTOMOTÍV

- - ✓ NEFT OTOMOTIV ✓ OKYANUS OTOMOTÍV ✓ÖNLER OTOMOTÍV √ÖZAYDIN OTOMOTİV

✓ OĞUŞLAR GRUP OTOMOTİV

√Ö7KASAPOĞI II ✓ SARK OTOMOTÍV ✓ SESAY OTOMOTIV

✓ AKSAN TUR. OTELCİLİK A.Ş.

- **✓TFKNAK** ✓ ŞENTÜRKLER
  - √TOPÇUOĞULLARI OTO √TURGUTLAR ÆNÇELİK OTOMOTİV

✓ CANGARLAR OTOMOTÍV

✓ VEFA OTO ✓YEŞİL OTOMOTİV √YILDIRAN ✓ZABUNOĞLU OTOMOTİV

✓ ERTUĞRUL ALAKOÇ

### ✓ ER-AHİ GROUP OTOMOTİV **OTO**Soft Independed Service References













✓ SÜLEYMAN TOPALAK OTOMOTİV ✓ ADAŞEN OTOMOTİV













#### Free Services

✓ AHSEN OTOMOTÍV ✓ AK OTO ✓ ANTİK OTO ✓ ARMA BİLGİSAYAR ✓ ARSLAN OTOMOTÍV ✓ ARTESA OTOMOTÍV ✓ AS-KUR OTOMOTIV ✓ ASEL ENGINEERING

✓ ATA-ER OTOMOTÍV

✓ ATAK OTOMOTÍV

✓ ATAY OTOMOTIV

- ✓ ATLAS OTOMOTÍV ✓ AYDIN İŞ OTOMOTİV
- ✓ AYGÜV OTOMOTİV ✓ AYINTAP OTOMOTİV
- ✓ AYTAÇ OTOMOTİV ✓ B&B BİLGİSAYAR ✓ BAHAR OTOMOTÍV ✓ BAŞAK 3 OTOMOTİV ✓ BAŞARAN SERVİS ✓ BESYILDIZ OTO

✓ BİLGİTEKNİK BİL. VE ELEK.

- ✓ BİLKUR OTOMOTİV ✓ BOM OTOMOTIV
- ✓ BOSTANCI OTOMOTÍV ✓ CAN OTO ✓ CAN-SER OTO
- ✓ CENK OTOMOTIV ✓ CENK SERVİS Y.P. ✓ COŞKUN OTO ✓ ÇAĞ OTOMOTİV

✓ DOĞAN MOT. ARACLAF

✓ DETO OTO SERVIS

- ✓ DOSTLAR OTO ✓ EFT OTOMOTIV ✓ EGEMOT OTOMOTIV ✓ EKSPER OTO
  - ✓ ELİT OTOMOTİV ✓ ERALP OTMOTIV ✓ERTÜRK OTOMOTİV

✓EŞREFOĞLU OTOMOTİV

✓ EVRENSEL OTOMOTÍV

✓ GREEN SERVIS OTOMOTIV

✓ FORMULA OTO

√GARAJ 2008

- ✓ GÜRAKAR OTOMOTİV ✓ GÜRPINAR OTOMOTİV ✓ GÜVENSOY OTOMOTİV ✓ HAKANLI OTOMOTÍV ✓İLERİ OTOMOTİV
  - ✓ ILKA OTOMOTÍV √İLKNUR OTO √İNŞAAT LTD. ŞTİ. ✓ ISBAK IBB SERVIS ✓İSMAK MAKİNA √İSMAK OTO

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- ✓ NEVZAT GÜNEY OTOMOTİV
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- ✓ S.R.V.S. OTOMOTIV ✓ SADEL OTOMOTÍV ✓ SEBAT OTOMOTÍV

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- ✓ SERİ-EL ÖZEL SERVİS ✓ SERVIS OTOMOTIV
- ✓ SEYİDOĞLU OTOMOTİV ✓ SUN DAĞITIM
- ✓ ŞAHİN GÖZ OTO √ TEST OTOMOTIV ✓TUTKUNLAR OTO
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  - **✓YÜREKLİSOY OTOMOTİV**



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